

Roles and Functions of the Office of The Children's Advocate



OVERVIEW OF THE OCA

The Office of the Children's Advocate (OCA) was established under the Child Care and Protection Act (2004) in 2006 (Section 4 (1) of the CCPA outlines the establishment of the Office of the Children's Advocate).

 Is a Commission of Parliament mandated to protect and enforce the rights and best Interest of children.



VISION OF THE OCA

"Children in Jamaica enjoy their rights and their best interest is taken into consideration at all times."



FUNCTIONS OF THE OCA

- Provide legal representation for children
- Investigate complaints made by and on behalf of children against relevant authorities (government entities)
- Review the adequacy and effectiveness of services provided for children by relevant authorities
- Make policy recommendations to Parliament



FUNCTIONS OF THE OCA

Review the adequacy and effectiveness of laws and practices in the best interest of the children

- Educate children on their rights and responsibilities
- Consult with children and other stakeholders prior to making decisions about issues concerning them



LEGAL FUNCTION

 Provide legal representation for children who are brought before the courts.

Bring non-criminal Court
 proceedings or intervene in
 Court or tribunal proceedings
 concerning the best interest of



LEGAL FUNCTION

Section 4 (3) of the CCPA

"Where a child is brought before the Court and it appears that the child is in need of legal representation, the Court may refer the case to the Children's Advocate or arrange for legal aid representation of the child and issue the relevant notice of its determination to the Children's Advocate"



CONSULTATIVE FUNCTION

- Seek the views of children and their parents and guardians concerning the Children's Advocate's role and functions.
- Consult with the appropriate bodies and persons (experts and stakeholders) on matters concerning a child's right or best interest and issue best practice quidelines after such consultations.



REGULATORY FUNCTION

 Review laws and practices relating to child's rights and best interest.

Review services provided by relevant

authorities to ensure that they are adequate and effective.



INVESTIGATIVE FUNCTION

Receive and investigate complaints made by or on behalf of a child whose rights were infringed by the action of a Relevant Authority or whose interests have been adversly affected by such action.



ADMISTRATIVE FUNCTION

- Provide financial or other assistance to children making complaints to a relevant authority about any of its actions which breached the rights and adversely affect the interest of the child.
- Act on behalf of a child in the event that the relevant authority investigates the complaint.



ADMISTRATIVE FUNCTION

- Maintain proper records of complaints received without revealing the personal details of the child concern.
- Make periodic reports to Parliament including special reports about the findings of investigations into children's complaints and resultant recommendations.

EDUCATIONAL & ADVISORY FUNCTION



Educational

Educate children and adults about the role and functions of the Children's Advocate, child rights and how they can contact the Office.

Advisory

 Give advice and make recommendations to Parliament, ministries and relevant authorities on matters relating to the rights or best interest of children, either at their request or as the advocate considers appropriate.



CONTACT INFORMATION

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